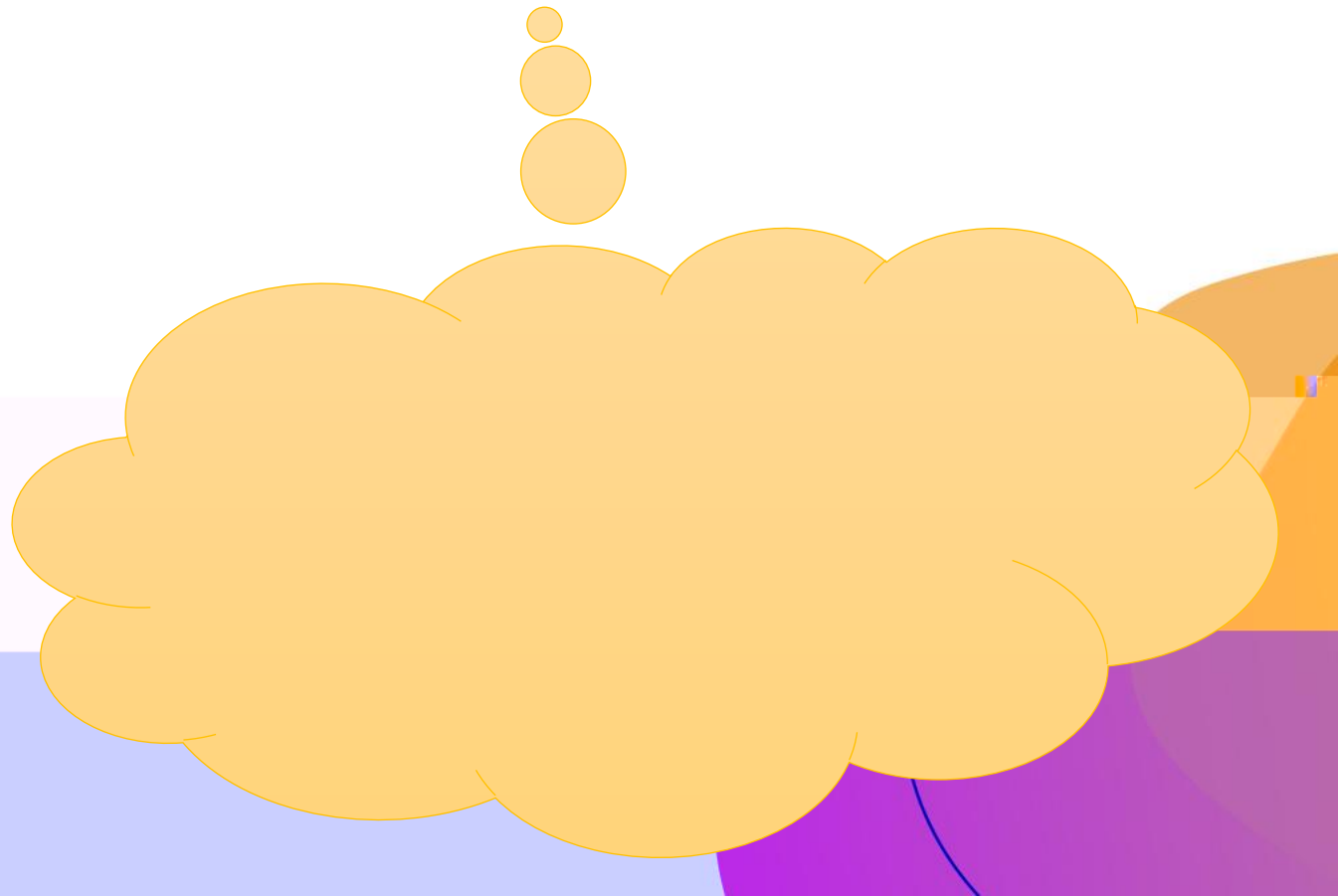




Leading Statement:

Good manners sometimes means, simply putting  
up with other people's bad manners.

- H. Jackson Brown, Jr (American author)







# What are manners?

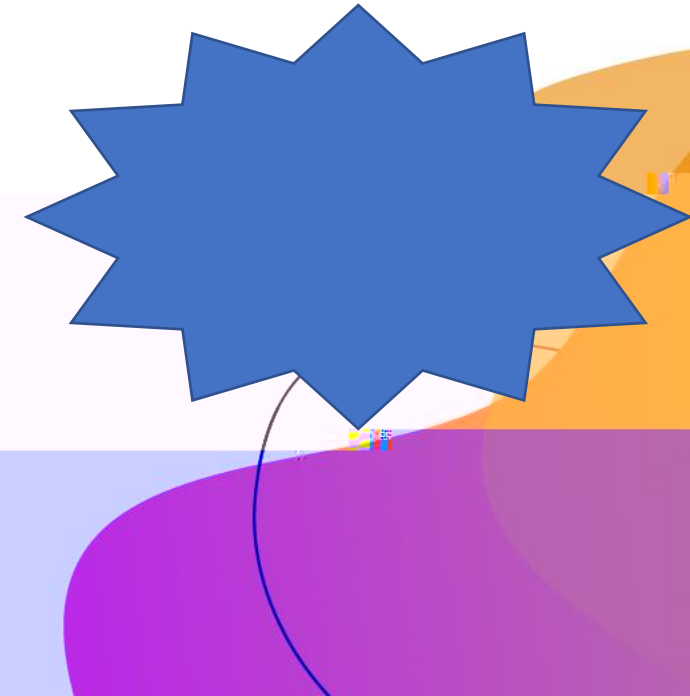
Smile

Shake hands

Stand in line

Hold the door open  
for others

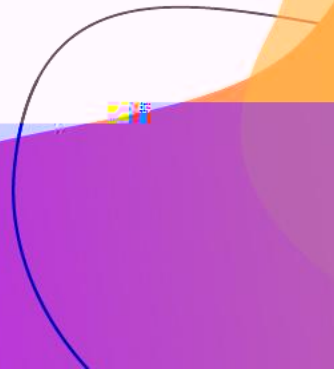
Respect people's  
personal space







Scenario 1







# Main Task





Leading statement:



No,

Yes,





Final thoughts:



